

To LiiV Users

The Swedish eHealth Agency and Sil/Inera would like to inform about updates in LiiV during Christmas holidays

The year 2020 is coming to an end and soon the Christmas holidays are here.

Prior to the coming weekends, the Swedish eHealth Agency and Sil/Inera would like to inform that it is extra important that updates in LiiV are made well in advance for the information to reach both the pharmacies and the healthcare in a timely manner.

Due to the upcoming holidays, pharmacy operations and the Swedish healthcare will be updated with less frequent intervals than usual - see facts and reminders, below.

Deadlines during Christmas holidays:

New/modified information intended to reach:	Updates in LiiV must be completed by:	Update available in Sil for Swedish healthcare providers:
Healthcare (prescribers etc.) before December 24	December 18	December 23, last update before Christmas intended for the Swedish healthcare.
Pharmacy operators December 24-27	December 23	
Healthcare (prescribers etc.) before January 1 2021	December 23	December 30
Pharmacy operators, December 31 2020 - January 4 2021	December 30	
Healthcare (prescribers etc.), 2021	December 30	January 5 2021, first weekly update intended for the Swedish healthcare.
Pharmacy operators January 5-6 2021 (due to a national holiday on the 6 th)	January 5	

Facts and reminders

- Any update that is done in LiiV will immediately be sent to the VARA register. As long as the new or updated information reaches VARA before 15:00 hrs (3 pm), except on Saturday/Sunday or public holidays, it will be passed on to subsequent recipients (e.g. pharmacy operators and healthcare stakeholders through Sil/Inera) the following day. This assumes, of course that information complies with the regulations in VARA.
- The lead time between an update in LiiV until it reaches the pharmacy operators is usually one weekday.
- The lead time to the Swedish healthcare for an update in LiiV, which is retrieved by the Swedish eHealth Agency and passed on to Sil/Inera, is at least four non-holiday days. Sil/Inera has a weekly production cycle that usually starts on a Monday (non-holiday day) and ends on Wednesday the same week when the updated Sil/Inera database is provided.
- Coordination with the wholesaler/supplier. Updates in LiiV, which implies that new drugs are marketed or current item numbers have been changed, must be coordinated with the wholesaler/supplier. Pharmacy operators only use item numbers in their orders and therefore a new or changed item number has to be activated at the wholesaler/supplier. Otherwise there's a clear risk that pharmacy orders will be revoked.

* Prices within the pharmaceutical benefits scheme and the MPA decisions on interchangeability are not checked, but promptly passed from the Swedish eHealth Agency to subsequent systems.

If you have questions about LiiV or VARA, please contact the Swedish eHealth Agency servicedesk@ehalsomyndigheten.se.

If you have questions about Sil, please contact Inera support@inera.se.

Finally, we want to express our gratitude for the excellent cooperation throughout the year and take this opportunity to wish you a Merry Christmas and a Happy New Year 2021!

Kind regards

LiiV/VARA, the Swedish eHealth Agency and Sil/Inera