

Urgent Field Safety Notice

Date: 02/11/2018

System: LiiV web version 1.3.0-3

To users of LiiV web,

It has recently come to our attention that there is a bug in LiiV web version 1.3.0-3 which leads to that information regarding a medicine can be inserted incorrectly as information about another medicine in the system. This occurs when a user has multiple windows or tabs open in the same browser (Internet Explorer, Chrome, Firefox, Safari, etc.) and works simultaneously to read/insert information about different medicines.

We are currently working on resolving the issue, but for the time being we ask you not to work with more than one window or tab open at the same time with the same browser when working in LiiV web.

We take this issue very seriously, since we see that it could lead to delayed or incorrect medical treatment. The users of LiiV web who have been working with more than one window or tab open in the same browser should immediately check the information that have been inserted in this way.

We sincerely apologise for any inconvenience that this issue has caused you and hope that you have received enough information with this field safety notice. Ongoing information about this matter will be published on our webpage: www.ehalsomyndigheten.se/tjanster/liiv and we will update you by e-mail when the problem has been resolved.

Detailed problem description:

The issue arises when working in LiiV web with more than one window or tab open using the same browser and simultaneously reading/inserting information on different medicines. For example if you have information on medicine A open in a window or tab and open a second window or tab to view the information for the second medicine, medicine B, and go back to the first window/tab to edit the information for medicine A the information will be saved on the last page that you logged into, in this example the edited information will be saved on medicine B.

This may lead to that the registration of information does not occur for the product/article that it was intended for.

Blister, 1

Medicine A
20 mg Film-coated tablet

NPL pack id: 200005

?

Mult 2

?

Mult 1

X

?

Container:

?

On the market:

?

On the market date (yyyy-mm-dd):

?

For dose dispensing only:

?

For hospital use only:

?

Contains latex:

Safety features:

Pack size group:

AIP per unit:

AUP per unit:

(Product of the month) Rank:

Revised status:

Injektionsflaska, 1 st (1 x 100 ml) (PD: Test)

Medicine B
5 mg Solution for infusion

Updated: 2018-10-24 13:56

NPL pack id: 20001030100082

Marketing authorisation number:

?

Mult 2:

?

Mult 1:

?

Quantity:

?

Unit:

?

Container:

?

Contains latex:

?

On the market:

?

On the market date (yyyy-mm-dd):

?

Barcode:

?

Item number:

?

For dose dispensing only:

?

For hospital use only:

Start date: **2018-07-01**

Restriction of reimbursement:

Send message

View changelog →

If you have any further questions in the matter, please contact:

servicedesk@ehalsomyndigheten.se

Sincerely,

Karin Apelgren

LiiV and VARA Product
Manager

Magnus Adolfsson

Quality Manager

Camilla Hallström

LiiV and VARA Product
Owner